

QUALITY POLICY

The Management of the Mobility Division declares its intention to ensure Quality in the design, manufacture, installation and after-sales service of its products, through the application, among others, of the UNE-EN ISO 9001 and IRIS (International Railway Industry Standard), as well as a strict respect for the requirements specified in the orders or contracts according to their scope in the different businesses of the Division.

To ensure this, a documented Business Management System is established in the process map and associated documentation.

The organization is committed to its customers to offer them innovative, integrated, efficient and safe products in urban and interurban transport and goods transport, which increase the availability of infrastructures and improve the user experience.

The following are proposed as general quality objectives:

- To guarantee that our products fully comply with the legal, regulatory and organizational requirements of our organization and those established by the Customer.
- Establish revisions of the Quality System, which aim at continuous improvement in our Quality and Service.
- Involve and motivate all staff in all those actions focused on improving the product, and the satisfaction of the Stakeholders.
- Establish the necessary actions to prevent the failures of our products/systems, based on the solidity of our developments and a proactive management of the risks of our processes and projects.

These general objectives described above have implicit Quality objectives defined annually and communicated to the staff through existing organizational channels.

Mobility Country Lead and Senior Management are responsible for implementing the Quality Policy.

It is the will of this Directorate that the Quality Policy has its maximum diffusion among the company's personnel and all interested parties.



Agustín Escobar Cañadas

Chief Executive Officer